



Cancellation Policy

We kindly ask all clients to respect our time and that of other clients by providing at least 48 hours' notice for any cancellations, amendments, or rescheduling of appointments. This allows us the opportunity to offer the appointment to someone else.

Less than 48 hours' notice: 50% of the treatment fee will be charged.

Less than 24 hours' notice: 70% of the treatment fee will be charged.

Same-day cancellations or missed appointments (no-shows): 100% of the treatment fee will be charged.

Please note: Payment of any outstanding cancellation fees will be required before another appointment can be booked. Repeated last-minute cancellations or no-shows may result in us being unable to offer further appointments.

We completely understand that genuine emergencies can happen, and we will always take this into consideration at our discretion. However, please remember that our time is valuable, and late cancellations directly affect our ability to provide appointments to other clients. Thank you for respecting our policy and for your continued support.