



BEAUTY ON THE MOUNT

Our Cancellation Policy

We require you to give 48 hours notice for all cancellations, amendments and rescheduling to appointment bookings, so we are able to offer the allocated appointment to another client.

Where notice within 48 hours fails, a fee will be incurred.

Less than 48hrs notice will incur a fee of £10 for treatments under £30. Treatments over £30 will incur a fee of 20% of the treatment value.

Less than 24hrs notice will incur a fee of 50% of the treatment value.

Cancellations received on the day of your treatment will incur a fee of 100% of the treatment value. This will payable before another appointment can be booked as we will not have sufficient notice to book another client in the allocated time slot.

Repeated last minute cancellations may result in no further appointment bookings.

This policy is at our businesses discretion, we are only human and completely understand appointments will sometimes need to be cancelled, amended or rescheduled when emergencies happen without sufficient notice.

Our time is precious.

Thank you for your continued support.

Beauty on the Mount x